

Word list

Five things to do with your Word list

- 1 Write translations into your own language.
- 2 Keep a vocabulary notebook. After each unit, test yourself by making sentences using verbs and nouns from the Word list, for example in Unit 1:
*During the **briefing**, I'll **find out** the schedule for the flight. The purser **is looking forward to** working with new **colleagues**.*
- 3 Check each verb in your dictionary. If it has a noun form, write it down, for example in Unit 4:
pay / payment
recommend / recommendation

- 4 Look up words in an English-English dictionary. Find meanings and synonyms (words with a similar meaning). For every word you look up, learn two new ones.
- 5 In your vocabulary notebook, write down words from anywhere in the Word list under useful headings, for example:
Crew
Passengers
Safety
Service
The aircraft

Unit 1

briefing / pre-briefing *n* _____
 colleague *n* _____
 co-ordination *n* _____
 crew member *n* _____
 duties *n pl* _____
 galley leader *n* _____
 long-haul *adj* _____
 passenger load *n* _____
 procedures *n pl* _____
 purser *n* _____
 schedule *n* _____
 seat configuration *n* _____
 stowage area *n* _____
 turbulence *n* _____

Multi-word verbs

find out _____
 fly with _____
 look forward to _____
 wait for _____
 work with _____

Cabin crew personal belongings

carry-on bag *n* _____
 epaulettes *n pl* _____
 flight papers *n pl* _____
 freshener *n* _____
 meals service apron *n* _____
 name tab *n* _____
 operations manual *n* _____
 overnight bag *n* _____
 passport *n* _____
 toilet kit *n* _____
 uniform *n* _____

Unit 2

aisle seat *n* _____
 baby bassinet *n* _____
 boarding pass *n* _____
 brace position *n* _____
 buckle / unbuckle *v* _____
 carry-on bag *n* _____
 check-in *n* _____
 clip *n* _____
 elastic band *n* _____
 electronic device *n* _____
 emergency exit *n* _____
 entertainment handset *n* _____
 evacuate *v* _____
 extension seatbelt *n* _____
 fasten *v* _____
 floor-level lighting *n* _____
 hand-baggage *n* _____
 life-vest *n* _____
 overhead locker *n* _____
 oxygen mask *n* _____
 safety demonstration *n* _____
 seatbelt *n* _____
 upright *adj* _____

Multi-word verbs

carry on _____
 go straight across _____
 listen to _____
 pass behind _____
 pull down _____
 put sth over sth _____
 switch off _____
 take out _____

Passenger seats

arm-rest *n* _____
 call button *n* _____
 foot-rest *n* _____
 handset controls *n pl* _____
 head-rest *n* _____
 light button *n* _____
 seat incline *n* _____
 seat pocket *n* _____
 tray table *n* _____
 window blind *n* _____

Unit 3

appreciate *v* _____
 arrogant *adj* _____
 call button *n* _____
 call light *n* _____
 cooperation *n* _____
 demanding *adj* _____
 disembarkation card *n* _____
 film channel *n* _____
 headphones *n pl* _____
 headset *n* _____
 menu card *n* _____
 purchases *n pl* _____
 seat pocket *n* _____
 snacks *n pl* _____
 starving *adj* _____
 tight connection *n* _____
 trolley *n* _____
 unpleasant *adj* _____

Multi-word verbs

- ask for _____
- call for _____
- come back _____
- get back to (sb) _____
- move around _____
- plug in _____
- walk around _____

Passenger types

- celebrity *n* _____
- furious *adj* _____
- grumpy *adj* _____
- jolly *adj* _____
- polite *adj* _____
- unfriendly *adj* _____
- VIP *n* _____

Unit 4

- bargain *n* _____
- be designed for *v* _____
- dressings *n* _____
- kosher *adj* _____
- local currency *n* _____
- major credit cards *n pl* _____
- mild *adj* _____
- pre-order *v* _____
- recommend *v* _____
- sauce *n* _____
- special meal *n* _____
- spicy *adj* _____
- take an order *v* _____
- vegetarian *adj* _____

Multi-word verbs

- get sth for sb _____
- pass sth to sb _____
- pay by (card) _____
- pay with (cash) _____

More food and drink

- bagel *n* _____
- brunch *n* _____
- cheese board *n* _____
- self-service snacks *n pl* _____
- smoked salmon starter *n* _____
- sweet and sour *adj* _____

Unit 5

- acclimatize *v* _____
- diplomat *n* _____
- freezing *adj* _____
- handset *n* _____
- nanny *n* _____
- paracetamol *n* _____
- properly *adv* _____
- temperature *n* _____
- transit *n* _____
- troublesome *adj* _____
- video screen *n* _____
- volume button *n* _____

Multi-word verbs

- ask for _____
- check on _____
- go on and off _____
- listen to _____
- run out of _____
- sort out _____
- think about _____

Passenger problems

- a broken reading light _____
- a broken seat _____
- a child kicking your seat _____
- changing seats _____
- inedible food _____

Unit 6

- accident *n* _____
- administer *v* _____
- anticipate *v* _____
- antiseptic wipe *n* _____
- appreciate *v* _____
- bandage *n* _____
- bump *n, v* _____
- cardiac arrest *n* _____
- compress *n* _____
- condition *n* _____
- cut *n, v* _____
- defibrillator *n* _____
- diabetic *adj* _____
- diagnosis *n* _____
- dizzy *adj* _____
- dressing *n* _____
- faint *v* _____
- first aid *n* _____
- incident *n* _____
- inconvenience *n* _____
- indigestion *n* _____

- injection *n* _____
- injury *n* _____
- medication *n* _____
- pain *n* _____
- pulse *n* _____
- unconscious *adj* _____
- wound *n* _____

Multi-word verbs

- care for _____
- give to _____
- hand over _____
- look after _____
- put in _____
- take care of _____

Sick passengers

- collapse *v* _____
- diarrhoea *n* _____
- dizziness *n* _____
- fit of coughing *n* _____
- headache *n* _____
- stomach pain *n* _____
- vomiting *n* _____

Unit 7

- abort *v* _____
- aware *adj* _____
- belongings *n pl* _____
- bird strike *n* _____
- briefcase *n* _____
- cabin pressure *n* _____
- calm *adj* _____
- ditch *v* _____
- escape route *n* _____
- float *v* _____
- grab *v* _____
- high-heeled shoes *n pl* _____
- hyperventilate *v* _____
- locate *v* _____
- loss *n* _____
- massive *adj* _____
- Mayday *n* _____
- miracle *n* _____
- nausea *n* _____
- PAN-PAN *n* _____
- relax *v* _____
- submerge *v* _____
- technical *adj* _____
- upper deck *n* _____

Multi-word verbs

pull down _____
 put sth over sth _____
 stay in (your seats) _____

Emergencies

decompression *n* _____
 engine failure *n* _____
 human error *n* _____
 loss of control *n* _____
 mechanical failure *n* _____
 sudden descent *n* _____

Unit 8

aggressive *adj* _____
 apologize *v* _____
 arrest *v* _____
 awful *adj* _____
 dirty *adj* _____
 disgusting *adj* _____
 disruptive *adj* _____
 disturb *v* _____
 favour *n* _____
 handcuff *v* _____
 jetty *n* _____
 official *adj* _____
 patient *adj* _____
 reassure *v* _____
 restrain *v* _____
 restraining straps *n pl* _____
 sort out *v* _____
 state (of sth) *n* _____
 unruly *adj* _____
 vacant *adj* _____

Multi-word verbs

ask for _____
 care about _____
 come over _____
 go over _____
 sort out _____
 turn down _____
 turn up _____
 warm up _____

Complaints

cabin temperature *n* _____
 food quality *n* _____
 in-flight service delays *n pl* _____
 lack of information *n* _____
 seating arrangements *n pl* _____
 waiting time *n* _____

Unit 9

all clear *n, adj* _____
 approximately *adj* _____
 bang *v* _____
 bar seals *n pl* _____
 bother *v* _____
 clear *v* _____
 clear in *v* _____
 climb *v* _____
 connection *n* _____
 customs *n pl* _____
 descend *v* _____
 detach *v* _____
 domestic terminal *n* _____
 ensure *v* _____
 final warning *n* _____
 flight deck *n* _____
 galley *n* _____
 immigration *n* _____
 in transit *adj* _____
 in-seat power *n* _____
 minibus *n* _____
 onward journey *n* _____
 overhead bins *n pl* _____
 paperwork *n* _____
 rubbish *n* _____
 secure *v* _____
 store *v* _____
 stress *n, v* _____
 warn *v* _____
 window blind *n* _____

Multi-word verbs

bang on _____
 bring upright _____
 clear in _____
 fold away _____
 put away _____
 put in _____
 put under _____
 put up _____
 speed up _____
 strap in _____
 switch off _____

Last-minute checks

children's seat belts *n pl* _____
 exit rows *n pl* _____
 passenger debris *n* _____
 secure galley *v* _____
 tray tables *n pl* _____

Unit 10

assumption *n* _____
 cause *v* _____
 communication *n* _____
 company policy *n* _____
 crew coordination *n* _____
 customer care *n* _____
 debriefing *n* _____
 decision-making *n* _____
 designated area *n* _____
 essential *adj* _____
 ongoing *adj* _____
 precisely *adv* _____
 problem-solving *n* _____
 promptly *adv* _____
 review *n, v* _____
 safety issues *n pl* _____
 shut-down *n* _____
 speed up *v* _____
 spillage *n* _____
 stowed *adj* _____
 teamwork *n* _____
 urgency *n* _____
 valuable lesson *n* _____
 vital *adj* _____

Multi-word verbs

check on _____
 shut down _____
 sit down _____
 stand up _____
 switch on _____
 take away _____
 talk about _____

Leaving the plane

aft left-hand door *n* _____
 airbridge *n* _____
 forward left-hand door *n* _____
 gate *n* _____
 mobile steps *n pl* _____
 mobility equipment *n* _____
 row by row *adv* _____