

Test yourself!

Check how much cabin crew vocabulary you know.

Use the clues to complete the crossword puzzle.

Across

- 2 ___ extinguishers are distributed throughout the aircraft.
- 4 Mobile phones and other ___ devices can't be used during take-off and landing.
- 8 First-class passengers expect a very high ___ of service.
- 9 Air ___ is when someone becomes very angry during a flight.
- 11 Airlines have ___ requirements because cabin crew need to be tall enough to reach all of the equipment in the aircraft.
- 12 You must carry official ___ such as immigration forms and passports.
- 16 Give a drink of ___ with a tablet.
- 18 Cabin crew need to pay attention to passengers' appearance and ___ as they board the aircraft.
- 19 People with ___ sometimes find it difficult to breathe.
- 22 You should prepare for your ___ so you can answer the questions easily and comfortably.
- 24 Being ___ means you're able to change to suit new conditions or situations.
- 27 Only first class passengers are allowed to use the ___ in their cabin.
- 29 Any damage or ___ on board must be reported.
- 30 Changes in cabin pressure may lead to ___ bleeds or ear problems.
- 31 Everyone must be strapped in ready for ___.

Down

- 1 It isn't always easy to be ___ when you're dealing with rude customers.
- 2 Access to the ___ deck is restricted.
- 3 ___ class often doesn't have much leg room.
- 5 Experience with ___ service can be helpful in getting an airline job.
- 6 It's important that cabin crew are willing to take ___ for other crew members and for customers.
- 7 ___ is the part of the airport where aircraft land, take off, load, unload, etc.
- 10 Emergency equipment is stowed near the ___ station.
- 13 It can be difficult lifting heavy items into the ___ locker.
- 14 You cover a cut with a ___.
- 15 Purses, brief cases, and other small ___ items need to go under the seat in front of passengers.
- 17 All large bags are checked into the ___ hold.
- 20 Every passenger should read the ___ card.
- 21 The cabin service ___ is responsible for the whole cabin.
- 23 Smoking is never ___ on board an aircraft.
- 25 Oxygen is needed if the ___ pressure drops.
- 26 A good ___ is a real treat after a long flight.
- 28 Secure your own oxygen ___ before helping others.

